

ULTIMATE SERVICE

RUTLAND COUNTY POTHOLE REPAIR & MAINTENANCE



CONTRACTING

Partnership RUTLAND COUNTY COUNCIL AND LAFARGE TARMAC

Main Contractor RUTLAND COUNTY COUNCIL

Location TIXOVER, RUTLAND

Completion MAY - JULY 2014

This new approach to pothole maintenance across the county has improved our visibility of each individual case, whilst the Pozement material used on the job offers a more permanent longer lasting finish.

THE CHALLENGE

Historically Rutland County Council would cover off pothole repair and maintenance by having two men working on a day rate basis across the county, reacting to call outs as and when required. The quality of the material being used for repairs was more of a temporary solution, a cut back material that would often fail again further down the line and require additional maintenance.

This was seen as an inefficient way of working by the client who wanted to move towards a permanent right first time approach from both the client and Lafarge Tarmac.

OUR SOLUTION

Working closely with the client, Lafarge Tarmac have now put a system in place whereby pothole repair and maintenance jobs are scheduled and prioritised depending on their perceived importance. Utilising the new Realtime system, which has been developed specifically for the Contracting division, those managing the through put of jobs in the central RCC Contracting office can allocate a response time to each job: either 2 hours where an urgent response is required, 2 days for priority upgrades or up to 7 days for lower priority maintenance.

Each pot hole is now treated with a permanent Pozement solution following the affected area being prepared and cut out in the desired manner.

RESULTS & BENEFITS

This new way of working has resulted in the overall costs involved in pothole maintenance within RCC being significantly reduced, mainly through the fact that multiple visits back to site are being prevented due to the quality of the permanent Pozement solution being used and visibility of each individual job that Realtime provides the team.



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